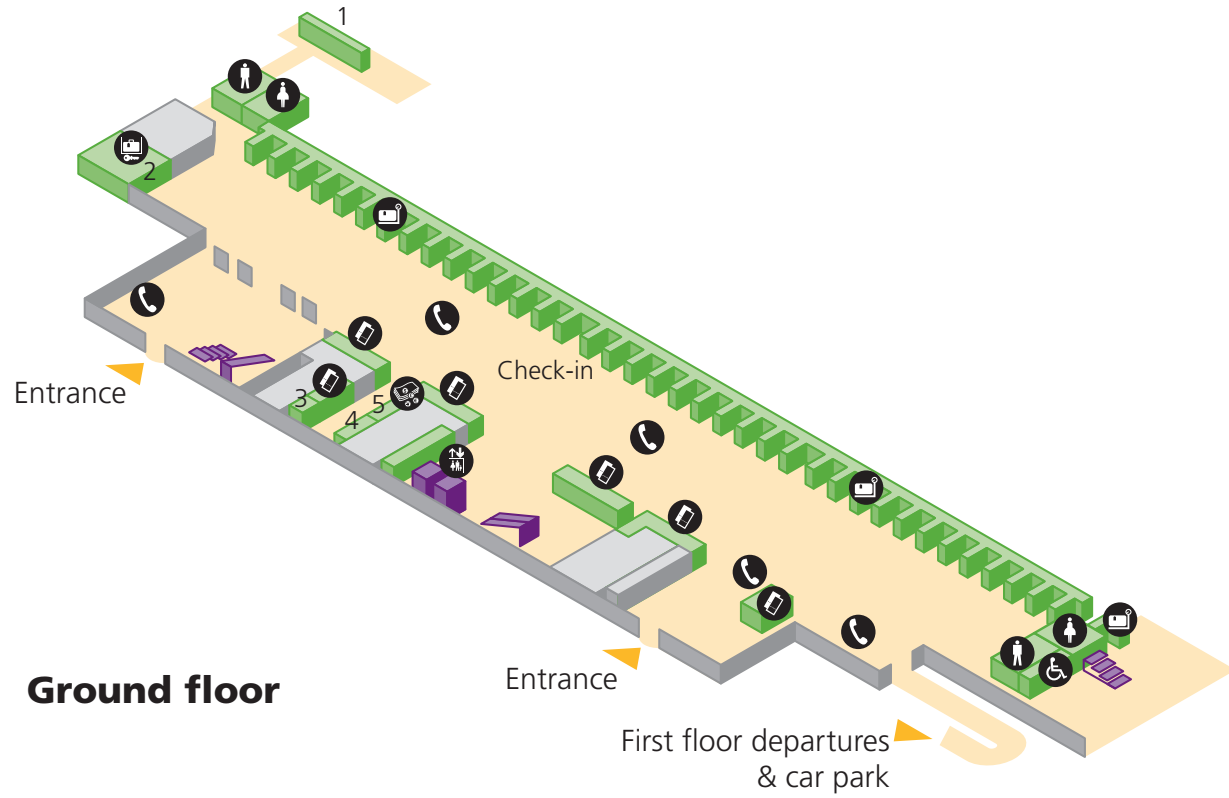
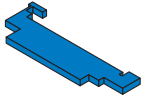















Terminal 2 - Check-in



Public areas

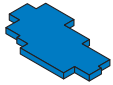
Services

-  Accessible toilet
-  Check-in
-  Left luggage
-  Lift
-  Telephone
-  Ticket sales
-  Toilet men
-  Toilet women
-  1 Desk X
-  2 Excess baggage/Left luggage
-  3 VAT returns
-  4 Sky Diamond
-  5 ICE bureau de change

Ground floor

First floor departures & car park

Terminal 2 - Arrivals



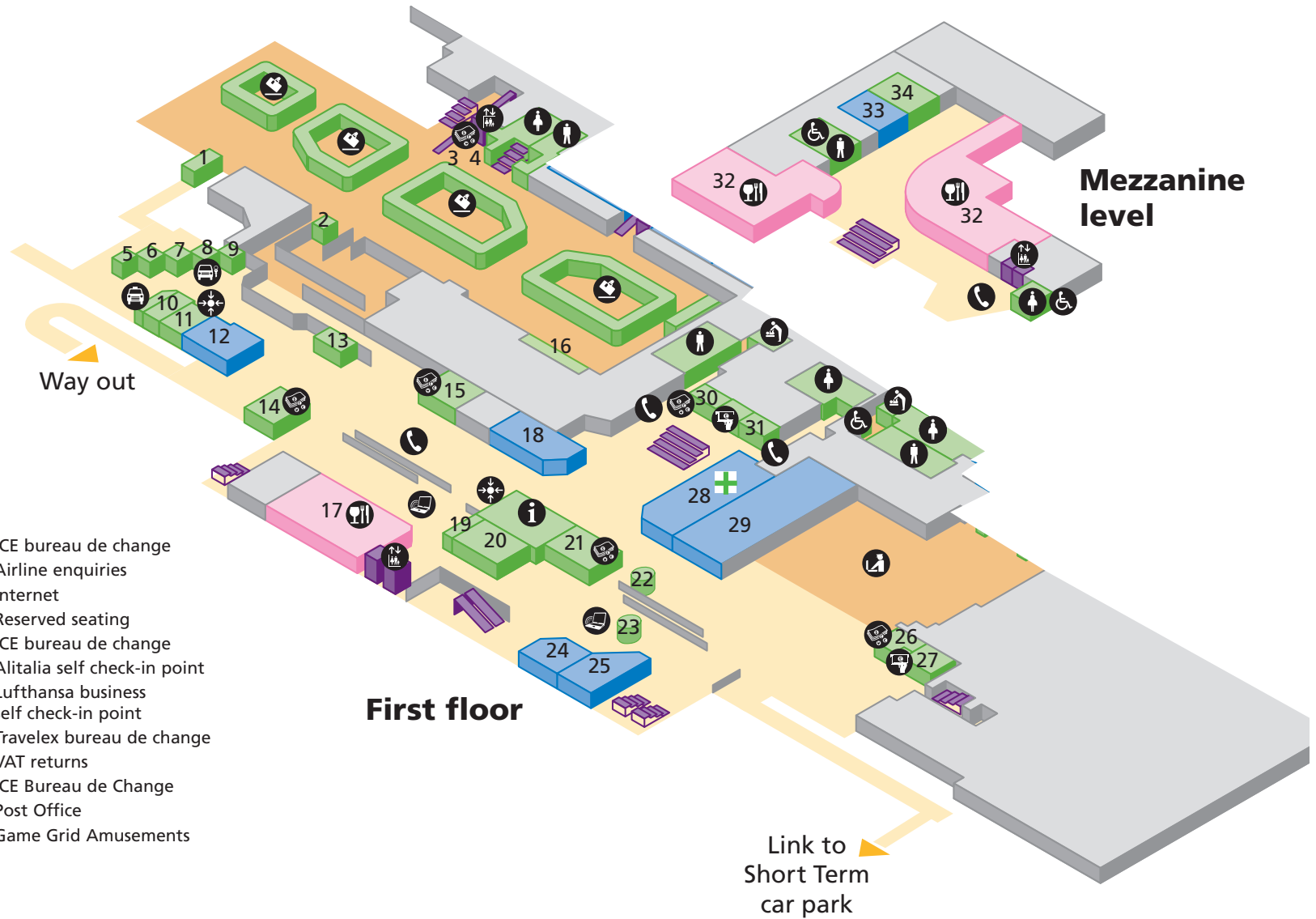
- Public areas
- Passenger areas

Services

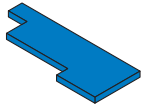
- Babycare
- Baggage reclaim
- Bureau de change
- Car hire
- Cash machines
- Information
- Lift
- Meeting point/MeetMe service
- Restaurant/Café/Pub
- Security
- Taxi
- Toilet men
- Toilet women
- Wireless hotspot
- 1 Immigration enquiries
- 2 Customs red point
- 3 Travelex bureau de change
- 4 ICE bureau de change
- 5 Enterprise
- 6 Avis
- 7 Europcar
- 8 Hertz
- 9 National Alamo
- 10 Budget
- 11 MeetMe service
- 13 British Hotel Reservation Centre (BHRC)
- 14 Travelex bureau de change
- 15 ICE bureau de change
- 16 Airline enquiries
- 19 Internet
- 20 Reserved seating
- 21 ICE bureau de change
- 22 Alitalia self check-in point
- 23 Lufthansa business self check-in point
- 26 Travelex bureau de change
- 27 VAT returns
- 30 ICE Bureau de Change
- 31 Post Office
- 34 Game Grid Amusements

Shopping & restaurants

- 12 WHSmith
- 17 Costa Coffee
- 18 Whittard Of Chelsea
- 24 Tie Rack
- 25 Body Shop
- 28 Boots
- 29 WHSmith
- 32 J D Wetherspoon Restaurant
- 33 Ladbrokes



Terminal 2 - Departures



Passenger areas

Services

-  Bureau de change
-  Cash machines
-  Lift
-  Passports
-  Restaurant/Café/Pub
-  Telephone
-  Wireless hotspot
-  Postbox
-  3 Iris enrolment
-  5 Internet
-  6 Special assistance point
-  16 Travelex bureau de change
-  17 Airline information point & telephone
-  31 ICE bureau de change
-  40 Servisair lounge (Mezzanine level)

Shopping & restaurants

-  1 Harrods
-  2 World Duty Free
-  4 Dixons Tax Free
-  7 The Perfume Gallery
-  8 Borders
-  9 Gassan Diamonds
-  10 Swarovski
-  11 Sunglass Hut
-  12 Fortnum and Mason
-  13 Rolling Luggage / Tumi
-  14 Tie Rack
-  15 Naturally Cashmere
-  18 The Pen Shop
-  19 Glorious Britain
-  20 Thomas Pink
-  21 WHSmith
-  22 Barbour
-  23 World of Whiskies
-  24 Austin Reed
-  25 Timberland
-  26 HMV
-  27 Boots +
-  28 Best Of The Best
-  29 Caviar House and Prunier Seafood Bar
-  30 Caviar House and Prunier
-  32 Hamleys
-  33 Burberry
-  34 Bally
-  35 Sunglass Hut Boutique
-  36 World Duty Free
-  37 J D Wetherspoon (Mezzanine level)
-  38 Caffè Nero (Mezzanine level)
-  39 EstCaffe (Mezzanine level)

